



To: Members of the Performance
Scrutiny Committee

Date: 15 February 2013

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **10.00 am** on **THURSDAY, 21 FEBRUARY 2013** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

PLEASE NOTE: THERE WILL BE A PRE MEETING BRIEFING SESSION FOR COMMITTEE MEMBERS ON RISK REGISTER MEASURES AT 9.30 A.M.

Yours sincerely

G. Williams
Head of Legal and Democratic Services

AGENDA

PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING

1 APOLOGIES

2 DECLARATION OF INTERESTS

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

4 MINUTES OF THE LAST MEETING (Pages 5 - 14)

To receive the minutes of the Performance Scrutiny Committee held on 10 January 2013 (copy enclosed).

5 PERFORMANCE STANDARDS REVEALED THROUGH THE COMPLAINTS PROCESS (Pages 15 - 20)

To consider a report by the Corporate Complaints Officer (copy enclosed) presenting an analysis of the feedback received via Denbighshire's customer feedback policy 'Your Voice' for Quarter 3 of 2012/13.

10.05 a.m.

6 CORPORATE RISK REGISTER REVIEW, FEBRUARY 2013 (Pages 21 - 36)

To consider a report by the Corporate Improvement Officer (copy enclosed) presenting the latest version of the Corporate Risk Register.

10.35 a.m.

~~~~~ COMFORT BREAK ~~~~~

**7 CORPORATE PLAN 2012 - 17 BASELINE REPORT** (Pages 37 - 92)

To consider a report by the Corporate Improvement Manager (copy enclosed) presenting a baseline report for the Corporate Plan 2012 – 17.

**11.15 a.m.**

**8 SPEED AND REV LIMITER PILOT** (Pages 93 - 100)

To consider a report by the Fleet Manager (copy enclosed) seeking members' support in principle for implementing a pilot project to explore the feasibility of fitting speed limiting/rev counting devices to Council vehicles below 3.5 tonnes.

**11.45 a.m.**

**9 SCRUTINY WORK PROGRAMME** (Pages 101 - 118)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

**12.15 p.m.**

**10 FEEDBACK FROM COMMITTEE REPRESENTATIVES**

To receive any updates from Committee representatives on various Council Boards and Groups

## **PART 2 - CONFIDENTIAL ITEMS**

No Items.

## **MEMBERSHIP**

### **Councillors**

Ian Armstrong  
Meirick Davies  
Richard Davies  
Huw Hilditch-Roberts  
Colin Hughes  
Geraint Lloyd-Williams

Peter Owen  
Dewi Owens  
Allan Pennington  
Arwel Roberts  
Gareth Sandilands

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